

2 Interpreting the survey data

Responses are presented sequentially in the order in which the question was asked.

The survey question is provided, followed by a brief description of the response and a table providing the number and corresponding percentage of responses for each response option.

The number of missing responses varied across questions and is reported in relation to each question. Completeness of questions was generally high for descriptors of practice, clients and perceptions on improvements in access to services as a result of the Better Access initiative. It is noted that between 23 and 24 per cent of respondents to the *Survey of allied health professionals* and between 13 and 14 per cent of respondents to the *Survey of GPs and psychiatrists* did not answer questions regarding appropriateness of care or outcomes of services provided to different target populations (questions 41 onwards). It is likely that this was a result of respondents failing to differentiate from the preceding questions in relation to improvements in access to services by the same population groups.

Responses to free text questions are provided at the conclusion of each survey. For some respondents, some of the answers to questions allowing free text entry were incomplete or the content was unclear. This is indicated in the reporting of individual responses.

Postcode data reported is not provided, but summarised to provide an overview of responses by state and metropolitan, regional, rural and remote areas based on Australian Bureau of Statistics concordance tables¹.

Where tests of significance are reported on likert type questions, these have been undertaken using chi-square tests. Data is aggregated to provide more robust cell sizes as follows:

- Agree = Strongly agree/ Agree
- Unsure = Unsure
- Disagree = Disagree/Strongly disagree
- No response/missing values excluded.

Note: Due to rounding, percentages provided in the tables may not total 100%.

¹ ABS postcode concordance table